

Brenna Clausen.

CONTACT

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brennaclausendesign.com

DESIGNER.
ARTIST.
TEAMPLAYER.
INNOVATIVE.

CREATIVE
PROBLEM
SOLVER.

INSPIRED &
MOTIVATED FOR
THE NEXT
CHALLENGE.

B.

EDUCATION

Northern Illinois University, DeKalb, Illinois, 2023–Present

Bachelor of Fine Arts, Visual Communication, GPA 4.0

May 2026

University of Illinois Chicago, Chicago, Illinois, 2022–2023

Bachelor of Design, Graphic Design, GPA 3.9

EXPERIENCE

Geneva Winery

Bartender, May 2023 – Present

- Incorporate strong interpersonal skills to connect with guests, creating authentic experiences.
- Navigate customer preferences creating tailored wine tastings and memorable moments.
- Delivered effective customer service by managing multiple tasks while maintaining a positive solution-focused attitude.

State Farm Insurance

Office Manager, Dec. 2019 – May 2023

- Implemented a streamlined workflow while handling administrative tasks including processing policies and file management.
- Processed billing and monthly reconciliation reports for office finances.
- Provided exceptional customer service in a fast-paced environment.
- Resolved complex client issues, ensuring quick problem-solving for billing, claims, and policy updates.

ReturnRunners

Graphic Design Intern, Dec. 2018 – July 2019.

- Worked directly with the CEO and head of Marketing to bring their ideas to life through successful advertising campaigns.
- Designed corporate interactive web prototypes and partner portals.
- Focused on brand guidelines and attention to detail while creating visual layouts for corporate customer demographics and company overview infographics.